Speaking

Modeling and building inclusive narrative.

Presented by Shane Lukas

A BRAND COMMUNICATIONS SESSION FROM



Diversity is a fact. Equity is a choice. Inclusion is an action. Belonging is an outcome.

- Arthur Chan, Behavioral Scientist







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Agendd. • Intro. • Principles Actions Discussion & Questions.



IDF

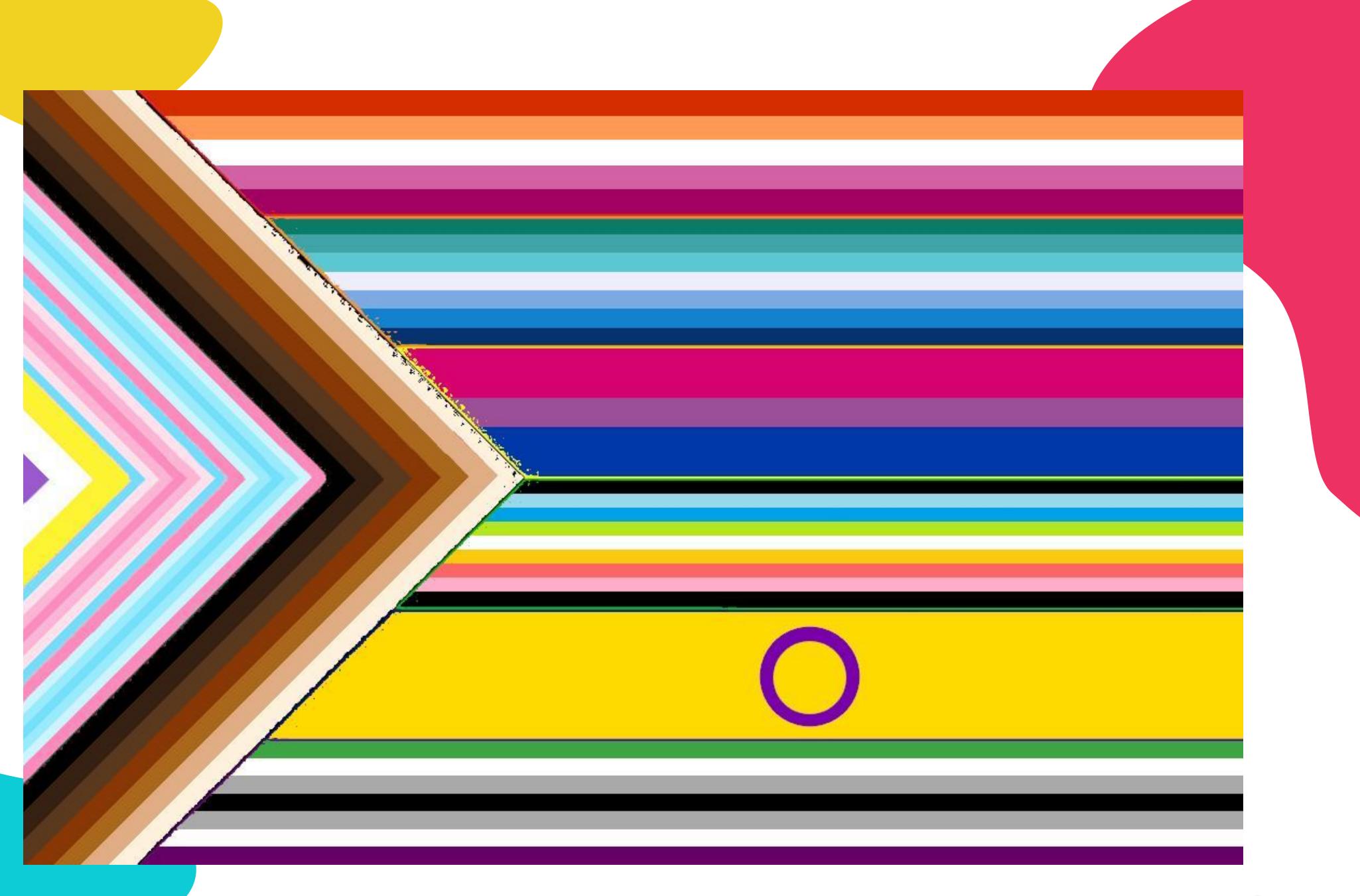
Agreements. • We're just dipping our toe in. • We're all learning. We all want our friends, family, neighbors, and communities to thrive. • Our eyes are open.







DIVERSITY	
INCLUSIVITY	
LIFE	
HEALING	
SUNLIGHT	
NATURE	
HARMONY	
SPIRIT	



A GREAT



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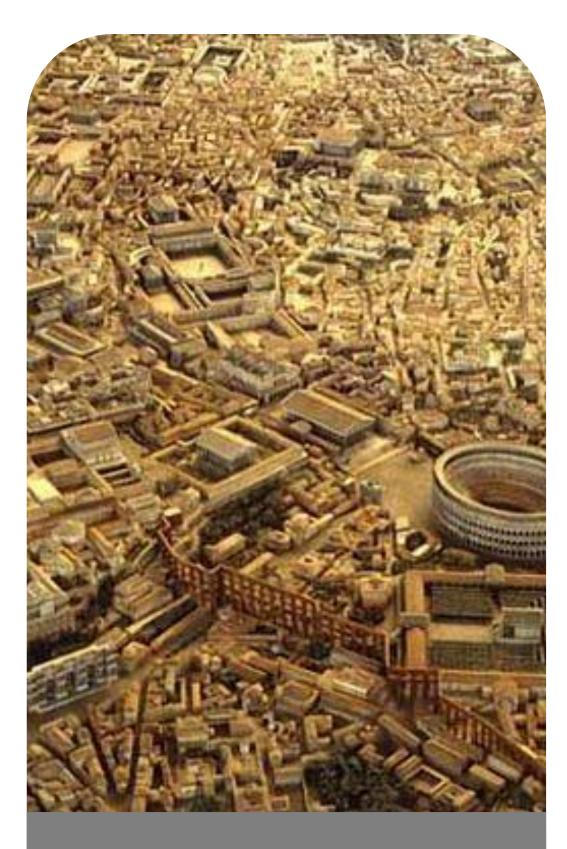


Queer has always been here.

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A very brief, very queer etymology



Rome to 1500s Bending and twisting.



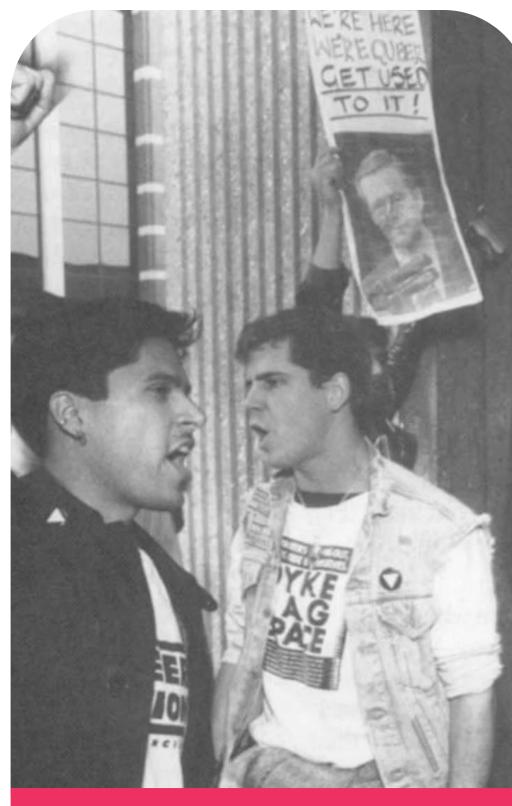
On the 20th Century

The transition to the slur



"We're here. We're...

Political rallying cry of the '70s.



Queer. Get used to it."

Intellectualism + defiance.





Today...







Authentic inclusion is not often neat & tidy.

February 2, 2016 HUFFPOST

We're Here! We're Queer! Get Into It!

Lesbian + Gay Marriage + Voice to Voice + Acceptance & Inclusion + Pride + LGBT Wellness



Here's Why HuffPost Gay Voices Just **Changed Its Name To HuffPost Queer Voices**

"As we at HuffPost Queer Voices see it, the end goal of the queer movement has never been about assimilation or becoming just like everyone else. We're proud of our queerness -our glittering otherness—and we want to be treated with the same dignity and afforded the same rights and humanity as everyone else while our magnificent, extraordinary differences remain intact to be honored and celebrated."

"Rebranding to **Partners is a better** reflection of who we are and what we do. **Our doors are always** open to all types of different people and we are excited that our brand now reflects our reality."

-Julie A. Murphy, **Executive Director of Partners**





Inclusion is not often neat & tidy.

Queer considerations in your brand communications

- Provide opportunities not requirements for self-identification.
- Reflect on assumptions about 'normal'.
- Invest in phased approaches to change and encourage community dialogue.



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Heler





Is the ided of queer disruptive?











questions our 'norm'.







queer voices the private.

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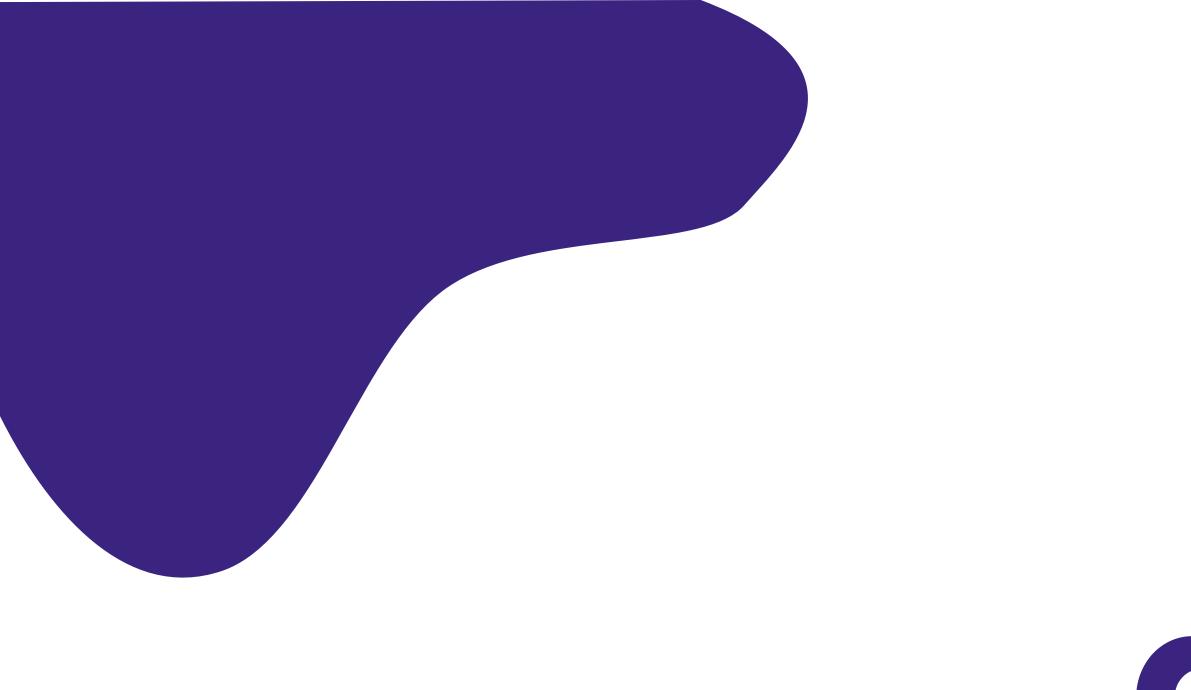
FIGHT

queer lives beyond vulnerability.



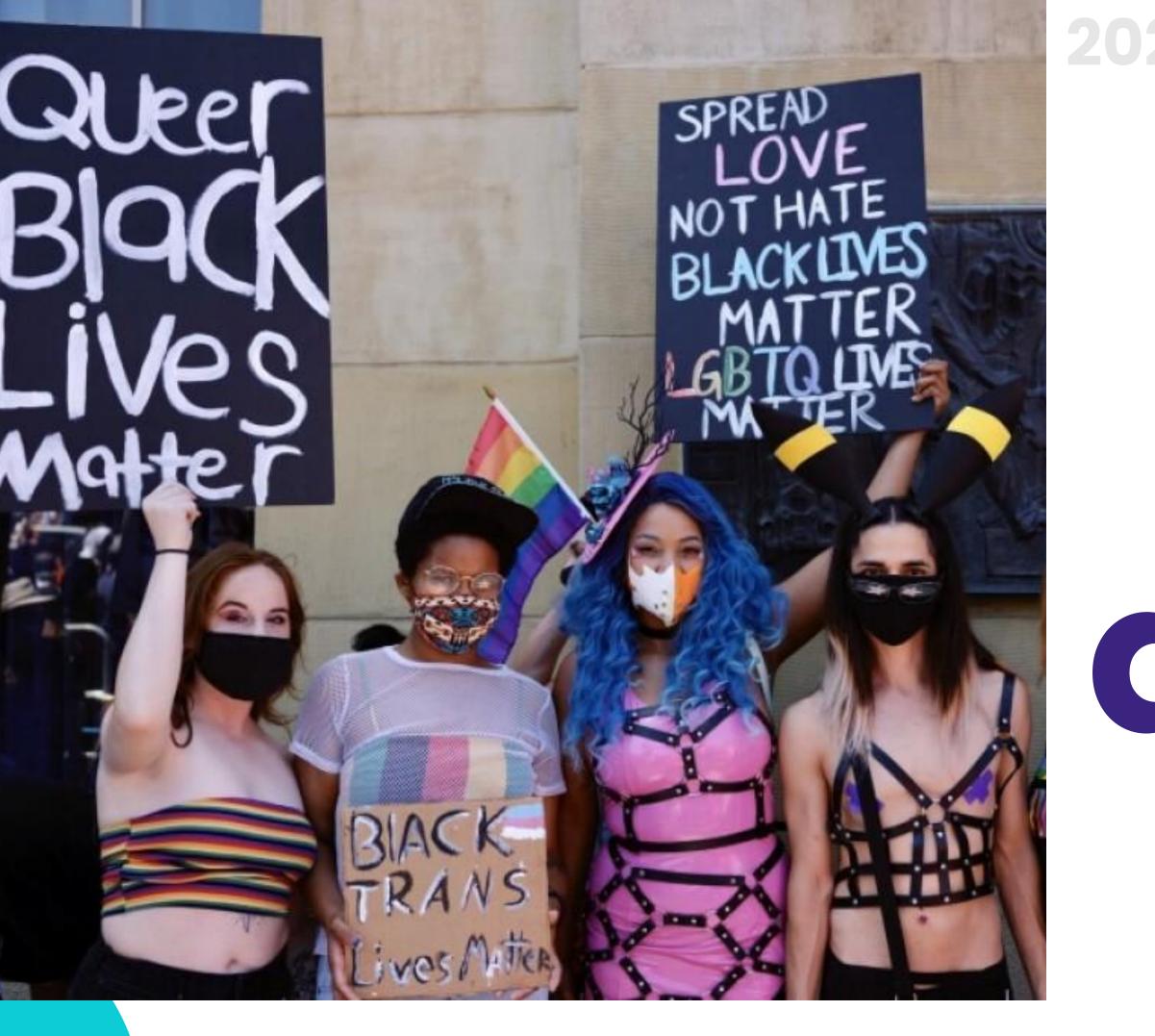
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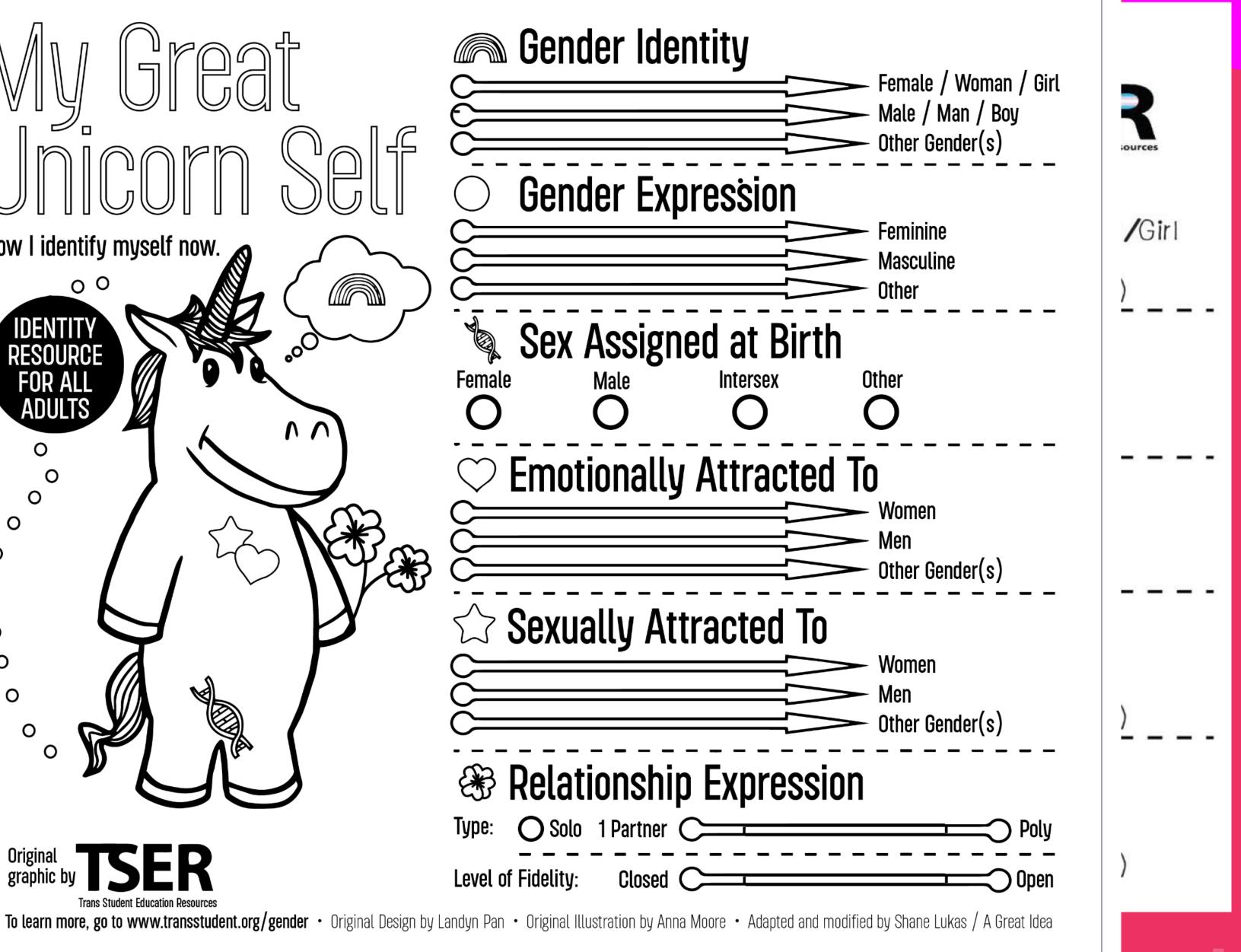




expresses complexity.







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ability

mental health

gender appearance expression

political affiliation anguage

sexual orientation

Thank you, Kimberlé **Crenshaw!**

occupation

race

gender identity personality

age

fertility

culture nationality

hobbies

physical health

A GREAT IDEA



MORE THAN ORGANS: QUEER ASIAN CELEBRATION TRANS 600 HOSTED BY KAY ULANDAY BARRETT JIMENA LUCERO FEATURING CHRYSANTHEMUM TRAN RAJIV MOHABIR WO CHAN WEDNESDAY, APRIL 27 7 PM ET | ONLINE . 50 STATES + DC 🗢 UNITING AS ONE AAww BLACK QUEER ers AND TRANS VOICES DOMEINK



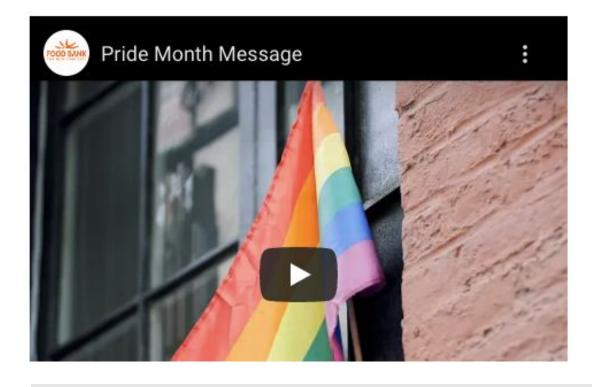
Inclusive brands recognize living authentically as intersectional and temporal.

"Girl Scouts is for every girl. And every girl should have the opportunity to be a Girl Scout if she wants to."

-Megan Ferland, Girl Scouts of Western Washington council's Chief Executive giving back a \$100,000 donation that came with transphobic strings







Food Bank For New York City's 2 Month theme is #ProudlyFed. Fe means we not only serve the es LGBTQ+ New Yorkers struggling on the table, but that we do it w and pride.

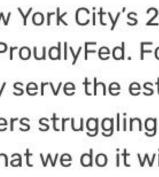
There is no room for hate on our we feed all New Yorkers, no mat are or how they identify. To learn

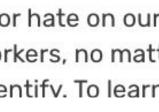


"There is no room for hate on our pantry line – we feed all New Yorkers, no matter who they are or how they identify."

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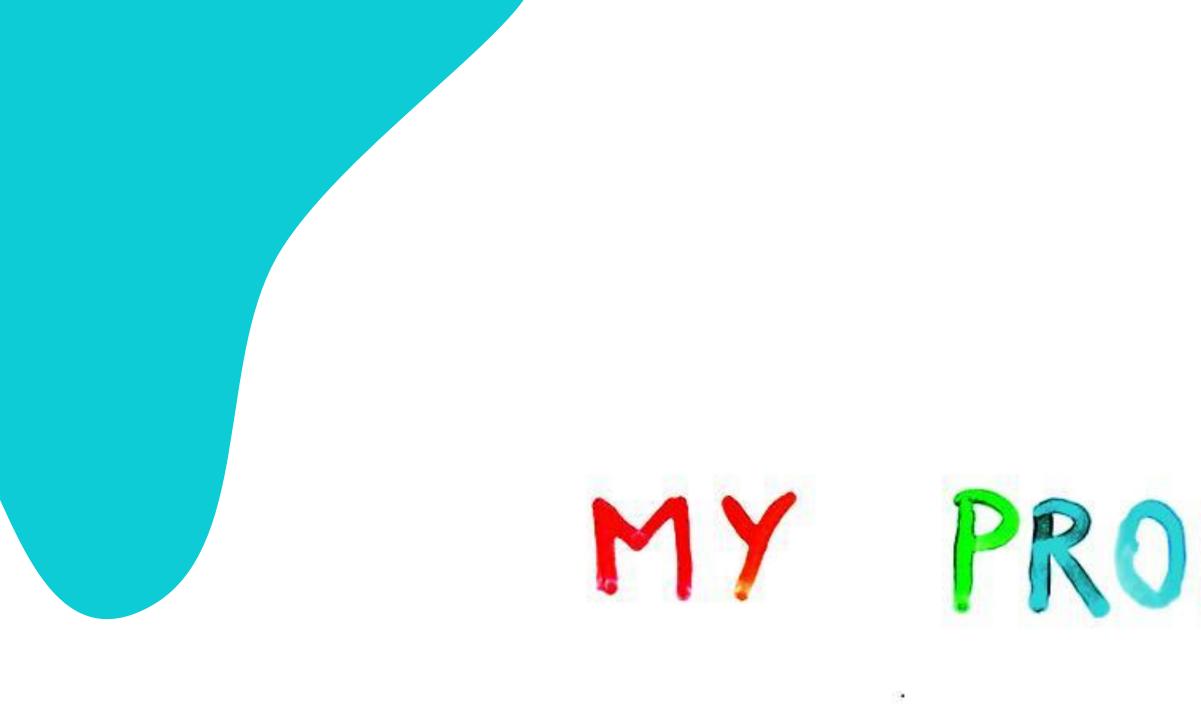


Inclusive brands recognize living authentically as intersectional and temporal.

Queer considerations in your brand communications • Fight essentialism by engaging and representing individuals as multi-dimensional.

 Work 'with' and not 'for'.





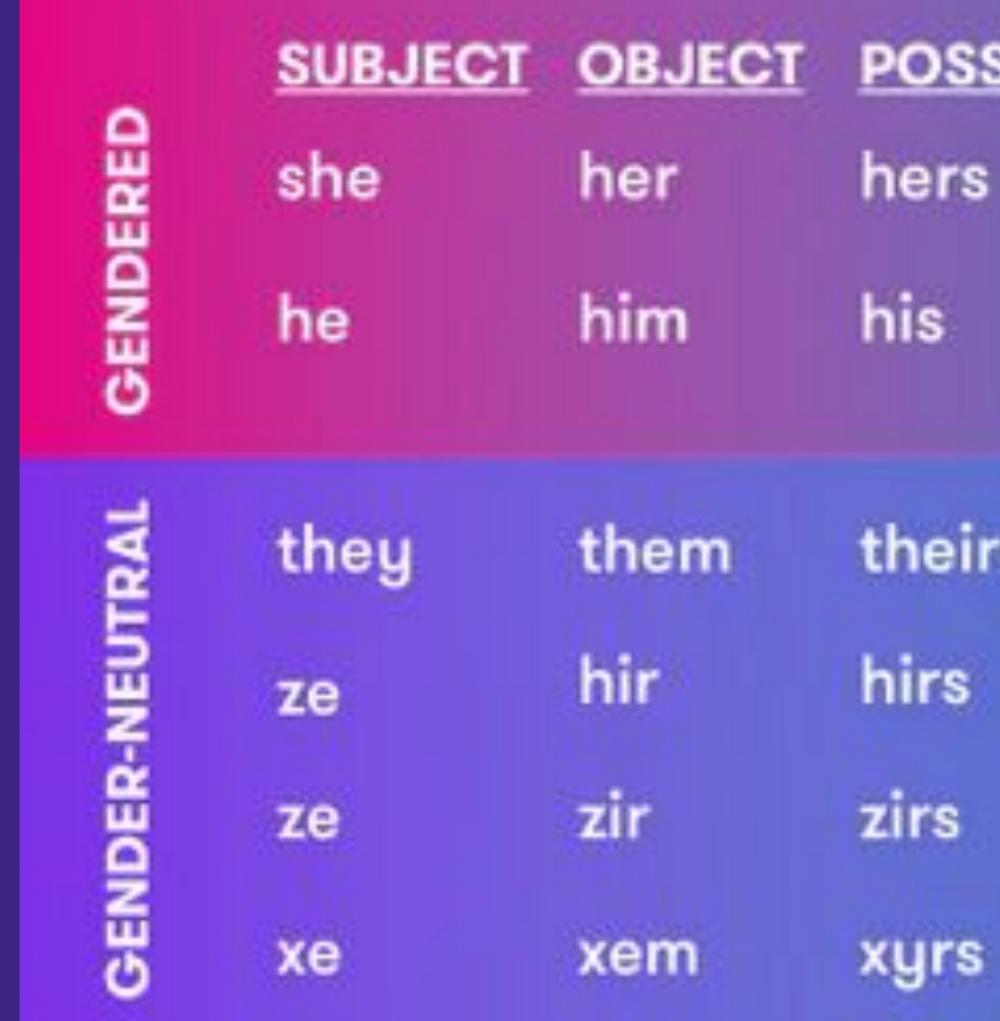
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MY PRONOUNS ARE









POSSESSIVE PRONUNCIATION

shee, her, herz

hee, him, hiz

theirs

tha, them, therz zhee, here, heres zhee, zhere, zheres zhee, zhem, zheres

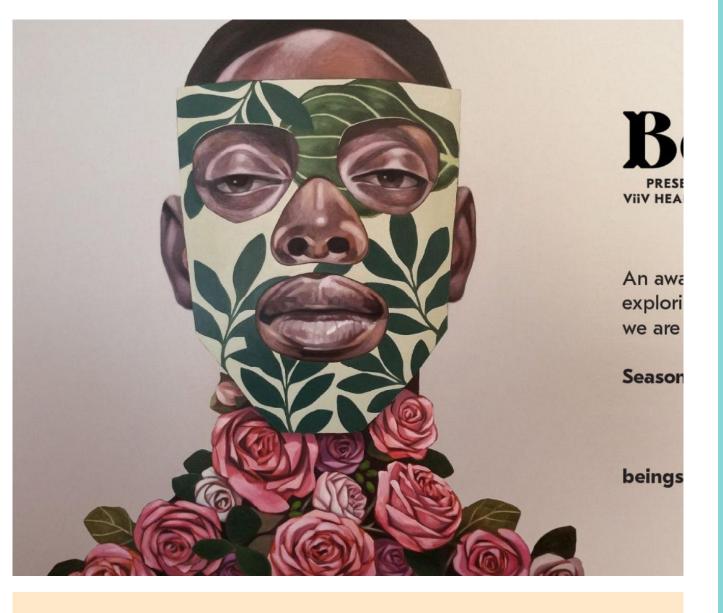
NEO-PRONOUN



CUEEF demands inclusion.



Inclusive brands welcome every person to share who they are on their terms.



"Black queer men are invisible (in media) in a lot of ways, Black queer fathers particularly...[Being Seen] is to make legible that which societal forces have rendered invisible for so long. Queer fathers have always been here...it says something about the power of us owning and creating space within the public domain to push these conversations forward."

"What we do, we do for all." –Dr. Ethel Percy Andrus,

Executive Director of AARP

 $(\boxtimes$

Join Renew Help Benefits

AARP RESEARCH / ISSUES & TOPICS

Life and Leisure

 Work & Finances
 Health & Health Care
 Life & Leisure
 Long-Term Care

 · Livable Communities
 Politics & Government
 Tech
 State Resources

Maintaining Dignity: A Survey of LGBT Adults Age 45 and Older

by Angela Houghton, AARP Research, March 2018



Inclusive brands welcome every person to share who they are on their terms.

Queer considerations in your brand communications

- Respect individual self-identification.
- Take a holistic look at the individual experience.
- Be cautious about 'singular' voices from the margins or under-represented identities.



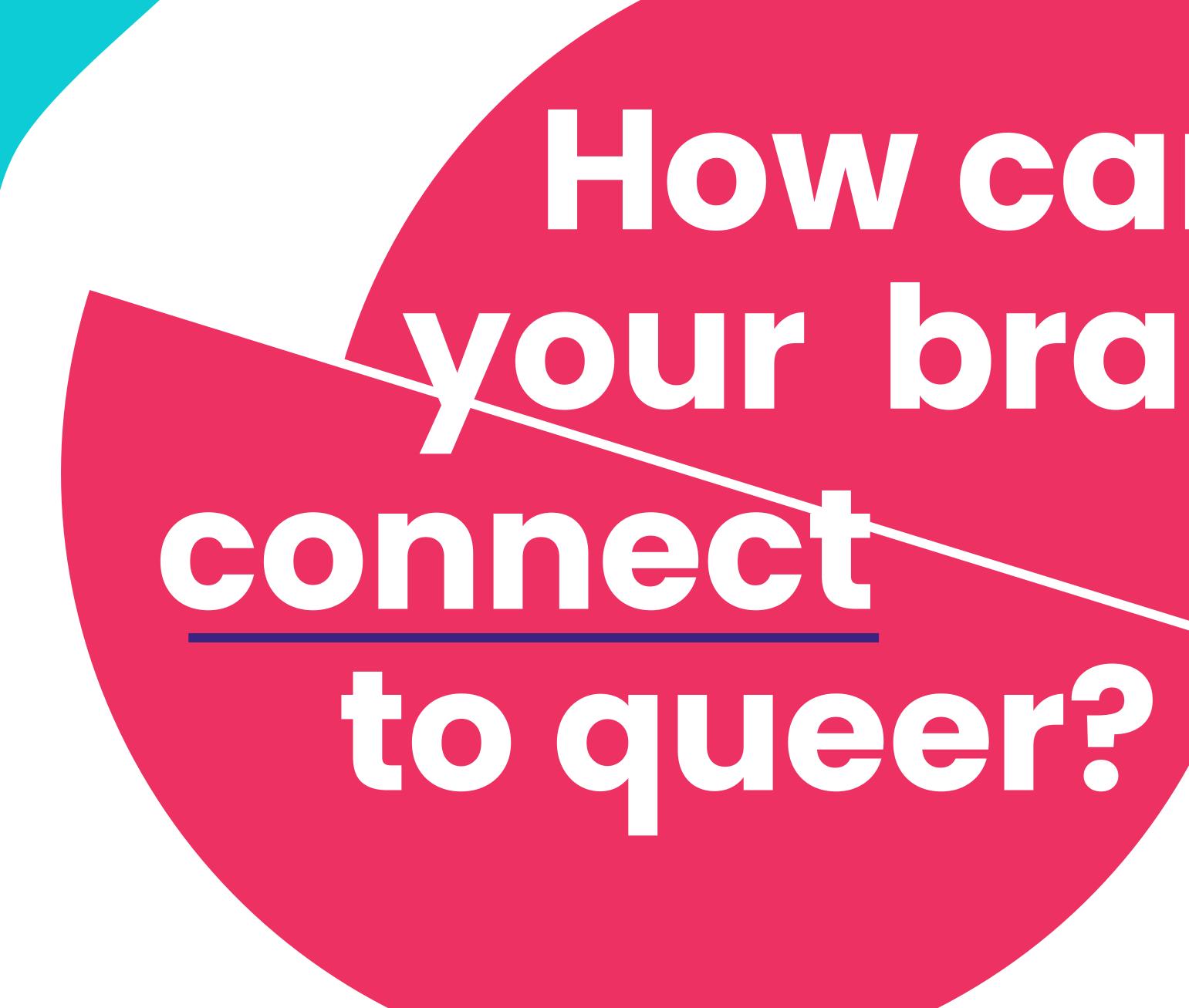


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Make inclusion an act of celebration

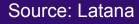
Stay Curious





Vour brond













Using the rainbow colors to cover up hypocrisy is shameful, pure and simple.



- Audrey Hickey, Writer



QQ

COOL MINT

Authentic Engagement

Identity-affirming \checkmark policies



Fluid stakeholder approach: communities accessing services, team, volunteers, donors



Build community with partners and allies



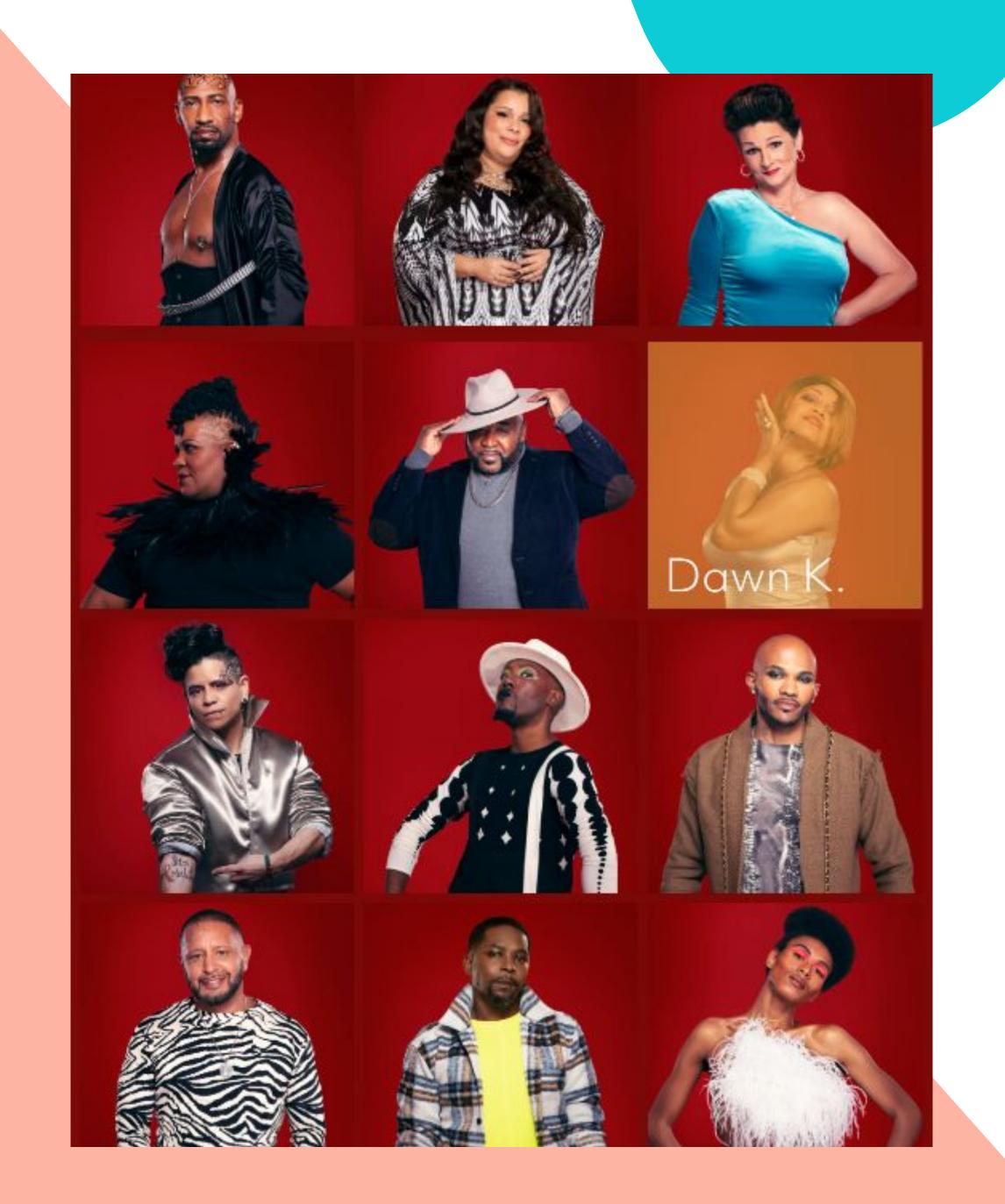












Meaningful Representation

✓ Awareness/Pride doesn't stop at Pride Month

Gender-neutral/diverse, relationship-neutral/diverse **communications** (stereotypes?)

Annually, encourage a brand and internal review of queer inclusion







Act From **Your Values**

Public support \checkmark for liberation at its intersections



✓ Thought leadership and investment in solutions that reflect values

Hire/Collaborate with LGBTQ+ team and partners

Come to the city where you can say whatever you want.

GAY GAY GAY

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- Arthur Chan, Behavioral Scientist



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Everyday quests to inspire your greatest year yet.

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Your turn.

What <u>new</u> action will you take to 'speak' queer?











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